



## Centaurs Group Terms & Conditions – Pit Parties

Last Updated: May 2023

### Booking

Our Pit Parties are designed for children aged 6-13. For any other children, please contact us before booking to discuss suitability, or your booking may not be honoured. Full payment is taken at the time of booking. By proceeding with your booking, you confirm that you accept the terms and conditions of Pit Parties. Please ensure that you have read and understood all of the terms and conditions before confirmation and payment for your booking.

### Waiver and Liability

By booking a party, the guardian or parent of the child (the “booker”) agrees to the following:

*“I am aware that Centaurs has run many Pit Parties and Camps since the year 2002; that its programmes are specifically designed to be child-friendly and safe; and that there have, to date, been no major accidents. I understand that it is in Centaurs’ own best interest to continue this good track record. I also understand, however, that nobody, including Centaurs and our staff, can provide certainty that no accidents will ever happen.”*

Anyone booking a Pit Party hereby undertakes, except where excluded by law and save and except for the gross negligence or wilful misconduct of the Centaurs Group Private Limited, that they will not hold Centaurs Group Private Limited and/or any of its officers, employees or contractors responsible in the unlikely event of any accident causing injury to their child or invited children howsoever caused, sustained in the course of or in connection with the sports party and any coaching/training that is conducted at this time and arranged by Centaurs Group Private Limited at the Centaurs Sports Park, “The Pit” or its associated locations at Turf City, Bukit Timah, Singapore.

Parents of invited guests do not need to sign individual waiver forms.

#### **CENTAURS GROUP PRIVATE LIMITED**

1 Jalan Kilang Timor, #06-01 Pacific Tech Centre, Singapore 159303  
info@centaursgroup.com | www.centaursgroup.com

Business Registration No.: 200107720D



## **Refund and Cancellations**

A 50% cancellation refund is available if cancellation is made at least 21 days before the booked party date. For cancellations less than 21 days but 14 or more days before the booked party date, we are unable to offer any refund but will be happy to discuss changing the party date (subject to availability and an admin charge of \$100. If a party is cancelled with less than 14 days notice, we regret that we will be unable to reschedule as it is highly unlikely that the slot would be rebooked. Notice of change or cancellation in all cases must be made in writing to [partybooking@centaursgroup.com](mailto:partybooking@centaursgroup.com)

## **Our Coaches**

We provide trained coaches with at least one with a first aid qualification. We expect to be made aware of any relevant health or ability issues of the party child and their invited guests, so that we can cater our activities and communication accordingly.

We expect our coaches to be treated with respect and authority by parents and children alike. Abusive behaviour or language towards our staff will not be tolerated and will be dealt with in an appropriate manner. As the “booker” of the party, we ask your cooperation to uphold these expectations with all guests.

## **Accommodating Children with Special Needs**

Centaurs Group strives to be an inclusive organisation and we will do our best to accommodate all children in our parties. The needs of each child varies, however, therefore decisions of whether we are able to run a party will be made on a case-by-case basis, depending on the level of support each individual child requires to enable him/her to fully participate in and enjoy activities during the party. We request that parents of children with special needs contact our Kids Manager, prior to booking, to discuss how we can best accommodate their children and consider whether any special arrangements need to be made. Any additional cost in implementing such arrangements shall be borne by the parents.

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## Weather and Haze

For storms, we have a “15-minutes-since-last-strike” policy with thunder and lightning. Activities will take place under the tent during this time and The Pit will be out of bounds until the storm has passed. We are unable to postpone the party on the day, to another day or offer refunds in the case of bad weather.

In Haze, we postpone parties where the 1-hour PM2.5 exceeds 150. Decisions can be made up to 1 hour before the party start time and the party can be rebooked for another date.

We have a “no hat no play” policy. Please remind your party guests to bring hats.

## Belongings

Please make sure that your child takes everything home at the end of the day (water bottles, lunch box, hat, etc.). Centaurs Group accepts no responsibility for lost or damaged property.

## Use of Photos

By booking a party, the guardian or parent of the child (the “booker”) agrees to the following:

*“I permit for any photos, taken at the Centaurs facility, to be used by Centaurs Group for promotional purposes unless word is received in writing explicitly stating that I do not consent.*

*This includes photographs or digital images, audio visual, sound or digital recordings of the child(ren) participating in the Pit Party for media or promotional releases or articles, including newspapers, radio, television or printed publication relating to Centaurs Kids or its activities, electronic publications and communications such as the Centaurs websites, newsletters, or social media pages including Facebook, Instagram and LinkedIn.”*

To protect the privacy of the children, we will not name or “tag” children in captions on media online.

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### **Privacy Policy**

The Centaurs Group Privacy Policy Document is available on the Centaurs Group website.

### **Centaurs Registration Waiver**

The Centaurs Group Registration Disclaimer is available on the Centaurs Group website.

### **Information**

I confirm that all information provided in the online form is accurate and complete and that there is no missing information regarding my child or, to the best of my knowledge, any of my party guests, which could affect the smooth running of the Party.

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